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## Product Support Bulletin

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| Date        | Sept 07, 2008                     |
| Bulletin ID | FCB-001                           |
| Product(s)  | J&D Electric Guitar LC3, LC4, LS3 |
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### **Subject : Tailpiece Post working out from socket**

#### **Problem / Issue**

On some LC4 models, customers have reported the stop tailpiece post working it's way upward causing tuning instability. Due to it's design, this issue may also be present on LC3 and LS3 models. The stop tailpiece is an adjustable unit. The tailpiece is held in place by two posts that are press-fit into the Guitar body. If the tailpiece is adjusted too low, it will result in an acute "break" angle and increased upward pressure on the post. This tension may cause the posts to un-seat and pull out slightly. This issue may go unnoticed until heavy gauge strings are installed.

#### **Solution**

The problem can be corrected as follows:

1. Reduce the break angle by raising the stop tailpiece by ¼ inch or approx. 3 full turns (6 half turns) of the slotted adjuster screw.
2. If the problem still persists, (or if an extreme break-angle is desired) the posts may be glued in with 5-minute epoxy glue. The strings and tailpiece must be removed for this operation. Mix the epoxy and apply a small amount of epoxy onto the lower half of the metal posts (not too much as some glue may ooze out when you insert the post) Insert all the way firmly into the socket and allow to dry for 30 minutes. Install the tailpiece and re-string the Guitar.



Turn the Tailpiece adjusting screw counter-clockwise to raise the tailpiece unit.



The tailpiece posts (on right in photo) should sit approx ¼ inch above body. You can set the tailpiece even higher if less tension is desired.

Please contact FretCity support at [support@FretCity.com](mailto:support@FretCity.com) if you have any questions about this bulletin.